



## Release Note

Software Version: 2.12.17.14

Models:

V62/V64/V65/X4U-V2/X5U-V2/X6U-V2/X7-V2/X7C-V2/X210-V2/X210i-V2

Date: 2024. 4. 24

# Content

---

<b>Content</b> .....	<b>2</b>
<b>1 Revise History</b> .....	<b>3</b>
<b>2 Release 2.12.17.14</b> .....	<b>4</b>
2.1 Improvement .....	4
2.2 Bug Fix .....	4
<b>3 Release 2.12.17.7</b> .....	<b>5</b>
3.1 New Features .....	5
3.2 Improvement .....	5
3.3 Bug Fix .....	5
3.4 New Features Description .....	6
<b>4 Release 2.12.16.17</b> .....	<b>9</b>
4.1 New Features .....	9
4.2 Bug Fix .....	9
4.3 New Features Description .....	9
<b>5 Release 2.12.16.4</b> .....	<b>11</b>
5.1 New Features .....	11
5.2 Optimization .....	11
5.3 Bug Fix .....	11
<b>6 Release 2.12.15.1</b> .....	<b>13</b>
6.1 New Features .....	13
6.2 Optimization .....	13
6.3 Bug Fix .....	14
<b>7 Release 2.12.X</b> .....	<b>15</b>
7.1 Optimization .....	15
<b>8 Release 2.12.2</b> .....	<b>16</b>
8.1 Known Issues .....	16

## 1 Revise History

---

No.	Version	Release Time
1	2.12.2	2022.3.10
2	2.12.X	2022.8.19
3	2.12.15.1	2022.10.11
4	2.12.16.4	2023.2.8
5	2.12.16.17	2023.5.17
6	2.12.17.7	2024.4.12
7	2.12.17.14	2024.4.24

## 2 Release 2.12.17.14

---

Models	Software Version	Comment
V64/V62/V65/X4U-V2/X5U-V2/X6U-V2/X7U-V2/X7C-V2 /X210-V2/X210i-V2	2.12.17.14	<p>The following X-V2 representative model: X7-V2 / X7C-V2 / X210-V2 / X210i-V2</p> <p>The X-V2 representative model: X4U-V2 / X5U-V2 / X6U-V2</p>

### 2.1 Improvement

1. Optimize the secondary DNS address to 4.4.4.4
2. Optimize the issue of not filling in Alert info for phone playback line configuration ringtones

### 2.2 Bug Fix

1. Fix the issue of the phone remaining on the trying interface after receiving calls from the other end in special circumstances

### 3 Release 2.12.17.7

---

Models	Software Version	Comment
V64/V62/V65/X4U-V2/X5U-V2/X6U-V2/X7U-V2/X7C-V2 /X210-V2/X210i-V2	2.12.17.7	<p>The following X-V2 representative model: X7-V2 / X7C-V2 / X210-V2 / X210i-V2</p> <p>The X-V2 representative model: X4U-V2 / X5U-V2 / X6U-V2</p>

#### 3.1 New Features

2. Add the function of resetting the web access password
3. Add phone stabilization mechanism
4. Add support for uploading custom languages
5. Add configurable standby desktop icon

#### 3.2 Improvement

1. Optimize RAM to display the actual available memory
2. Optimize the organizational structure of Huawei phonebook
3. Optimize the time display of web call log
4. Optimize the input length of LDAP phonebook

#### 3.3 Bug Fix

1. Fix the issue that the search interface of the cloud phone book did not display the number

Fanvil Technology Co., Ltd

Add: 10F, Block A, Dualshine Global Science Innovation Center, Honglang North 2nd Road, Bao'An District, Shenzhen, China  
Tel: +86-755-2640-2199 Fax: +86-755-2640-2618 Email: support@fanvil.com www.fanvil.com

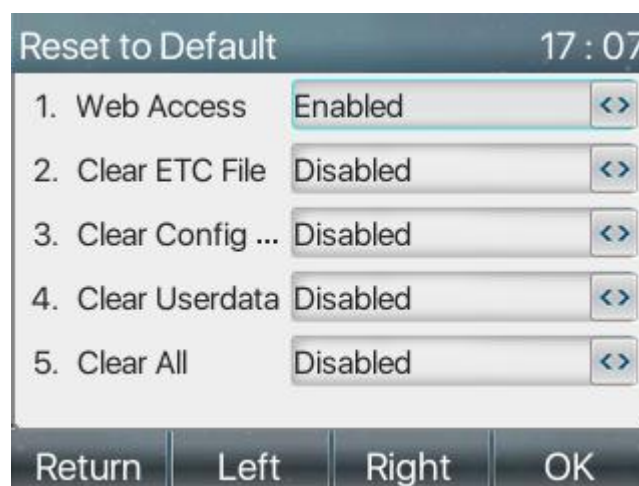
2. Fix the issue that the configuration is missing when the configuration file is too large
3. Fix the issue that the call timer of the phone did not take effect under a specific server
4. Fix issues related to daylight saving time
5. Fix the issue that the device responds slowly after the VPN is enabled
6. Fix the issue that the speed dial key failed to switch channel under special circumstances
7. Fix the issue that “System Error” was displayed when the SIP line was registered too many times

### 3.4 New Features Description

#### 1. Add the function of resetting the web access password

**Function description:** The phone can reset the web access password separately

**Settings:** Go to the menu in the phone interface, Menu - Advanced Settings - Factory Reset, and the first item is Web Access. After enabling it, the admin account will be restored to the default password.



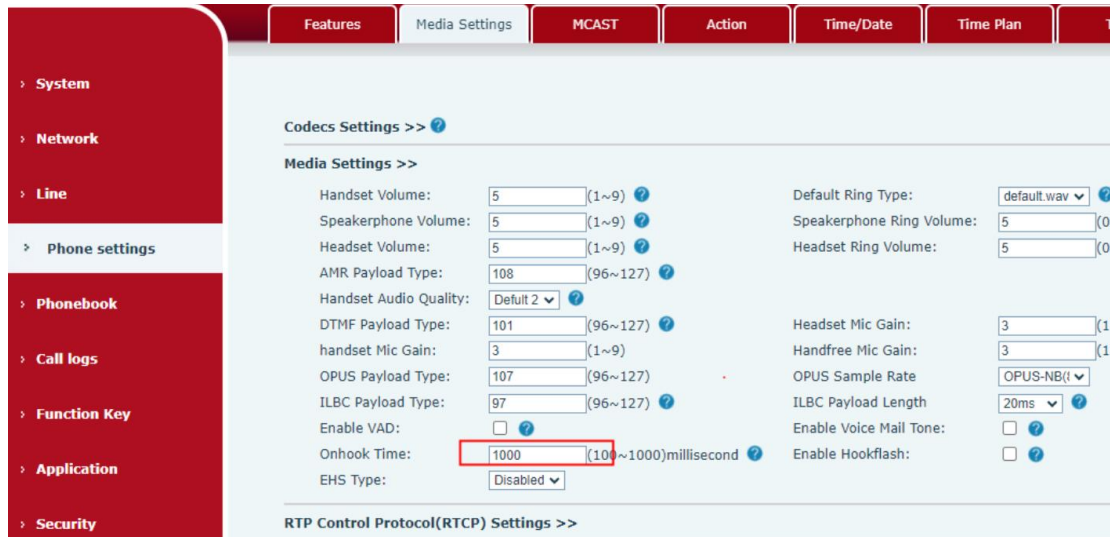
#### 2. Add phone stabilization mechanism

**Function description:** When the device moves or the table vibrates, a new mechanism is added to avoid the situation that the UI interface may change

Fanvil Technology Co., Ltd

abnormally due to the triggering of the fork spring by the handle

**Settings:** Enter the phone’s website. Find [Phone Settings] - [Media Settings]-[Onhook Time]. The bigger the number is, the more stable the phone will be.

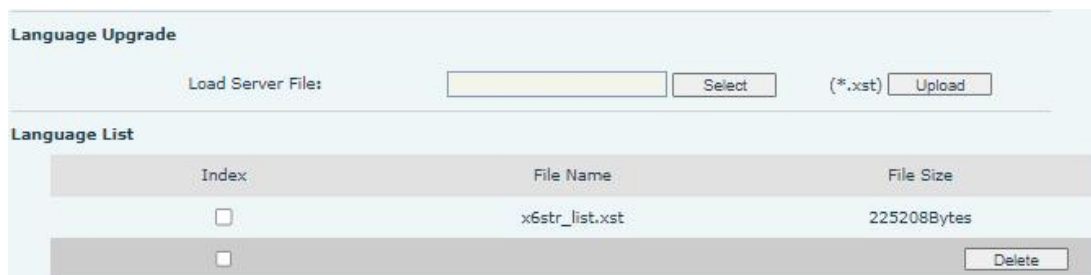


### 3. Add support for uploading custom languages

**Function description:** The phone supports uploading a custom language and displaying it on the screen

Note: Custom language does not work for webpage

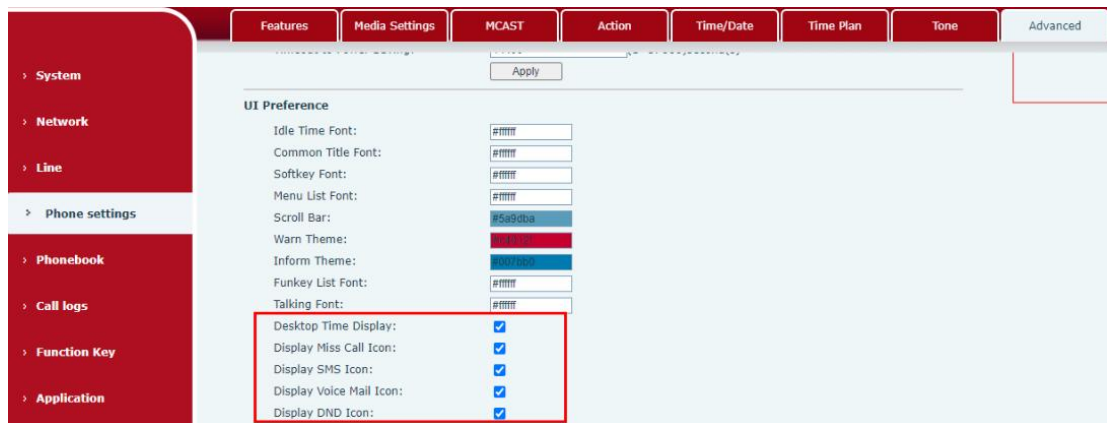
**Setting:** Enter the phone’s website. Find [System] - [Upgrade]-[Language Upgrade]. The format and naming is fixed, which is [xstr\_list.xst]. If the language is an existing language on the phone, the existing entry content will be replaced. If the language is not supported by the phone, the custom language will be added to the language selection page, and the user can select the custom language to use.



#### 4. Add configurable standby desktop icon

**Function description:** Users can use configuration items to control whether the four icons on the desktop are displayed

**Setting:** Enter the phone's website. Find [Phone Settings] - [Advanced]-[UI Preference]. You can choose whether to display icons by checking the following configurations.





## 4 Release 2.12.16.17

Models	Software Version	Comment
V64/V62/V65/X4U-V2/X5U-V2/ X6U-V2/X7U-V2/X7C-V2/X210- V2/X210i-V2	2.12.16.17	The following X-V2 representative model: X7-V2 / X7C-V2 / X210-V2 / X210i-V2  The X-V2 representative model: X4U-V2 / X5U-V2 / X6U-V2

### 4.1 New Features

6. Compatible with PortSIP PBX Call Park function

### 4.2 Bug Fix

1. Fixed the issue that IPv4 IP acquisition failures are frequently displayed after connecting to Wi-Fi

### 4.3 New Features Description

1. Compatible with PortSIP PBX Call Park function

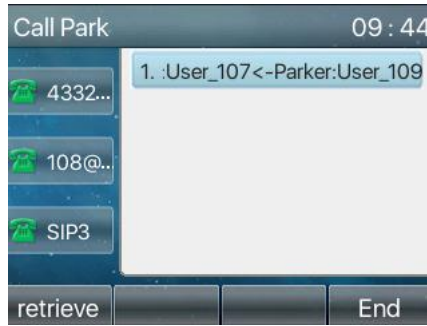
Feature description: The phone has added a Visual Park function key, which can be used with the PortSIP server for Call Park and Retrieve calls.

Key	Type	Name	Value	Value2	Subtype	Line	Media	PickUp Number
DSS Key 1	Key Event				Visual Park	AUTO	DEFAULT	

- 1) During Call Park, the phone can distinguish between direct park and group park.
- 2) Retrieve audio and video calls during Call Park. To retrieve a video call, the user

needs to use a video phone.

CallPark Number:	<input type="text"/>		PickUp Number:	<input type="text"/>
JoinCall Number:	<input type="text"/>		Intercom Number:	<input type="text"/>
Retrieve Type:	<input type="text" value="Auto"/>		Retrieve Number:	<input type="text"/>
Group CallPark Number:	<input type="text"/>			



## 5 Release 2.12.16.4

---

Models	Software Version	Comment
V64/V62/V65/X4U-V2/X5U-V2/ X6U-V2/X7U-V2/X7C-V2/X210- V2/X210i-V2	2.12.16.4	<p>The following X-V2 representative model: X7-V2 / X7C-V2 / X210-V2 / X210i-V2</p> <p>The X-V2 representative model: X4U-V2 / X5U-V2 / X6U-V2</p>

### 5.1 New Features

1. Add Croatian
2. Compatible with PortSIP PBX Call Park function

### 5.2 Optimization

1. Optimize DNS query mode
2. Optimize the time to return to the Dsskey Home interface from other Dsskey interfaces
3. Optimize the phone to record the incoming calls with reason field in the call record as received calls

### 5.3 Bug Fix

1. Fix the problem that the help information prompt of the Dsskey icon on the phone web page is incorrect

Fanvil Technology Co., Ltd

Add: 10F, Block A, Dualshine Global Science Innovation Center, Honglang North 2nd Road, Bao'An District, Shenzhen, China  
Tel: +86-755-2640-2199 Fax: +86-755-2640-2618 Email: support@fanvil.com www.fanvil.com

2. Fix other mac problems when the phone is restarted
3. Fix the problem that the phone still sends STUN packets when the STUN is closed on a special server
4. Fix the problem of answering delay when the phone uses the handle to establish a call
5. Fix the problem of abnormal certificate verification on the special server of the phone
6. Fix the problem that the restart does not take effect under special circumstances of Provision Config Priority
7. Fix the problem that the LED light on the secondary screen of the phone will not change with the number of pages on the secondary screen

## 6 Release 2.12.15.1

---

Models	Software Version	Comment
V64/V62/V65/X4U-V2/X5U-V2/ X6U-V2/X7U-V2/X7C-V2/X210- V2/X210i-V2	2.12.15.1	<p>The following X-V2 representative model: X7-V2 / X7C-V2 / X210-V2 / X210i-V2</p> <p>The X-V2 representative model: X4U-V2 / X5U-V2 / X6U-V2</p>

### 6.1 New Features

1. The X7-V2 / X7C-V2 supports an external CM60 camera.
2. Add Italian.
3. Add the "Mcast Listening Renew Time" feature
4. Support for sending Action URL via SIP info
5. Dial Plan adds a <=> rule that replaces the number before the equal sign and inserts the number after the equal sign
6. Support user custom setting of SIP Call-id fields
7. Support the status of the DND using BLF under a specific server

### 6.2 Optimization

1. Support for modifying the corresponding ringtones for Bellcore-drX
2. Optimize the XU-V2 / X-V2 Series ringtone files
3. Optimize the function of voice message button exhaled

Fanvil Technology Co., Ltd

Add: 10F, Block A, Dualshine Global Science Innovation Center, Honglang North 2nd Road, Bao'An District, Shenzhen, China  
Tel: +86-755-2640-2199 Fax: +86-755-2640-2618 Email: support@fanvil.com www.fanvil.com

1. Extend LDAP Server field length is 127 bits long
2. Optimize the X-V2 / X-V2 series webpage and LCD display models with the-V2 logo

### 6.3 Bug Fix

1. Repair the problem of exhaled through the hands-free channel, unable to adjust the size of the bell tone
2. Fix the problem of non-responsive transfer failure
3. Repair the VLAN-related issues
4. Fix Alert Info special ringtones do not work on the problem
5. Fix the problem that the Cisco switch cannot access the WEB page under special circumstances
6. Fix the LDAP Contact-related issues
7. Fix the phone hands-free playback voice distortion problem
8. Repair phone access to IPV6 network, web page shows unconnected problem
9. Fix issues that Action URL was unable to report missed incoming calls
10. Repair the configuration XML browser and reuse the user name and password of the SIP account, causing the URL to not work

## 7 Release 2.12.X

---

<b>Models</b>	<b>Software Version</b>	<b>Comment</b>
V64/V62/X6U-V2	2.12.X	

### 7.1 Optimization

1. Optimize translation issues related to contacts

## 8 Release 2.12.2

---

<b>Models</b>	<b>Software Version</b>	<b>Comment</b>
V62/V64	2.12.2	

### 8.1 Known Issues

1. In some cases, if you use G723 and G726 codecs to establish a call, the phone may have abnormal faults.